

Privacy Policy

FMB stove repairs is committed to protecting your privacy; we hate junk email as much as anyone.

This Privacy Policy tells you why we collect your personal information, what we collect and what we do with it. As much as possible, we use your personal information to offer you products and services that are likely to be relevant and useful for you.

COLLECTION OF YOUR PERSONAL INFORMATION

As a visitor to our website: If you are just browsing our website and don't complete any online form, then we won't be collecting personal information from you that would enable us to identify you.

There is information about your computer that may be automatically collected by us using 'cookies'. This information can include your IP address, browser type, domain names, access times and referring website addresses. This information is used by us for the provision of products and services, to maintain quality of the website and to provide general statistics regarding use of our website. This applies to anyone accessing our website.

We collect information that can identify you, such as your e-mail address, name, home, work or postal address or telephone number.

WE NEVER STORE YOUR CREDIT CARD DETAILS

Business clients: The information that we collect about businesses will not normally constitute personal information. This is because businesses do not have 'personal' information. In the event that personal information is collected from a business, that information will be protected in accordance with this privacy policy. We acknowledge that information provided to us by a business may be considered confidential and we agree to retain the confidentiality of that information unless otherwise compelled by law or required by our professional advisors for the purpose of providing us with advice.

USE OF YOUR PERSONAL INFORMATION

We do not sell, rent or lease our customer lists to third parties.

We collect and use your personal information to deliver the services you require from our website.

We also use your personal information to tell you about other products or services available from FMB stove repairs and its group of companies. We might contact you on behalf of our affiliates or business partners about a particular offering that may be of interest to you. In those cases, your unique personal information (e-mail, name, address, telephone number) is not transferred to the them.

We may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

In addition, we may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All of those third parties are prohibited from using your personal information except to provide these services for us, and they are required to maintain the confidentiality of your information.

We won't provide your details to anyone else unless compelled or permitted by law, or required by our professional advisors to complete their services to us, such as for auditing or insurance purposes. We will disclose your personal information, without notice, only as necessary to:

- (a) obey the law or comply with legal process served on us;
- (b) protect and defend the rights or property of FMB Stove repairs and,
- (c) act under serious and immediate circumstances to protect the personal safety of users of our website.

We do not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent. We do not collect your credit card number or other financial data about you.

SECURITY OF YOUR PERSONAL INFORMATION

We are careful with your personal information and secure it from unauthorized access, use or disclosure to the best of our ability.

CHANGES TO THIS STATEMENT

We will occasionally update this Privacy Policy to reflect changes in the law, company and customer feedback. We encourage you to periodically review these terms to be informed of how we are protecting your information.

CONTACT INFORMATION

We welcome your feedback. If you believe that we have not adhered to the terms of this Privacy Policy, please contact us. We will use commercially reasonable efforts to promptly determine and remedy the problem.

Last updated : 23/09/2020